DELL INC. Condensed Consolidated Statement of Income and Related Financial Highlights (in millions, except per share data and percentages) (unaudited)

			Three Months Ende			% Grow	in Kates	
	February 3, 2012	Oc	tober 28, 2011		uary 28, 2011	Sequential	Yr. to Yr.	
Net revenue Products	\$ 12,925	\$	12,312	\$	12,751	5%	1%	
Services, including software related	3,106	Ψ	3,053	Ψ	2,941	2%	6%	
Total net revenue	16,031		15,365		15,692	4%	2%	
Cost of net revenue								
Products	10,521		9,797		10,337	7%	2%	
Services, including software related	2,125		2,099		2,064	1%	3%	
Total cost of net revenue	12,646		11,896		12,401	6%	2%	
Gross margin	3,385		3,469		3,291	(2%)	3%	
Operating expenses	2,218		2,107		1,977	5%	12%	
Selling, general and administrative Research, development and engineering	2,210		2,107		1,977	5% 7%	40%	
Total operating expenses	2,454		2,327		2,146	5%	14%	
Operating income	931		1,142		1,145	(18%)	(19%)	
nterest and other, net	(24)		(70)		(18)	66%	(36%)	
Income before income taxes	907		1,072		1,127	(15%)	(20%)	
Income tax provision	143		179		200	(20%)	(28%)	
Net income	\$ 764	\$	893	\$	927	(14%)	(18%)	
Earnings per share:								
Basic	\$ 0.43	\$	0.49	\$	0.48	(12%)	(10%)	
Diluted	\$ 0.43	\$	0.49	\$	0.48	(12%)	(10%)	
Weighted average shares outstanding:			<i></i>					
Basic Diluted	1,778 1,796		1,813 1,828		1,924 1,938	(2%) (2%)	(8%) (7%)	
	,						,	
Percentage of Total Net Revenue: Gross margin	21.1%		22.6%		21.0%			
Selling, general and administrative	13.8%		13.8%		12.6%			
Research and development	1.5%		1.4%		1.1%			
Operating expenses	15.3%		15.2%		13.7%			
Operating income	5.8%		7.4%		7.3%			
ncome before income taxes	5.7%		7.0%		7.2%			
Net income .	4.8%		5.8%		5.9%			
Income tax rate	15.8%		16.7%		17.8%			
Net Revenue by Product Category:	¢ 0.000	¢	0.000	•	0.000	<u> </u>	<u> </u>	
Servers and Networking Storage	\$ 2,220 500	\$	2,089 460	\$	2,090 574	6% 9%	6% (13%)	
Services	2,179		2,123		1,943	3%	12%	
Software and Peripherals	2,558		2,528		2,651	1%	(4%)	
Mobility	4,877		4,750		4,850	3%	1%	
Desktop PCs	3,697		3,415		3,584	8%	3%	
Consolidated net revenue	\$ 16,031	\$	15,365	\$	15,692	4%	2%	
Percentage of Total Net Revenue:								
Servers and Networking Storage	14% 3%		14% 3%		13% 4%			
Services	14%		14%		12%			
Software and Peripherals	16%		16%		17%			
Mobility	30%		31%		31%			
Desktop PCs	23%		22%		23%			
Net Revenue by Global Segment:	¢ 4000		4 407	e	4 000	08/	F0/	
Large Enterprise Public	\$ 4,909 3,949	\$	4,487 4,375	\$	4,692 3,973	9% (10%)	5% (1%)	
			4,375		3,973	7%	6%	
Small and Medium Business					3,278	15%	(2%)	
	3,977 3,196		2,791			4%		
	3,977	\$	2,791 15,365	\$	15,692	4%	2%	
Consumer Consolidated net revenue	3,977 3,196	\$		\$	15,692	4%	2%	
Consumer Consolidated net revenue Percentage of Total Net Revenue: .arge Enterprise	3,977 3,196 \$ 16,031 30%	\$	15,365 29%	\$	30%	476	2%	
Consumer Consolidated net revenue Percentage of Total Net Revenue: .arge Enterprise Public	3,977 3,196 \$ 16,031 30% 25%	\$	15,365 29% 29%	\$	30% 25%	470	2%	
Consumer Consolidated net revenue Percentage of Total Net Revenue: .arge Enterprise Public mall and Medium Business	3,977 3,196 \$ 16,031 30%	<u> </u>	15,365 29%	\$	30%	470	2%	
Consumer Consolidated net revenue Percentage of Total Net Revenue: .arge Enterprise Public Small and Medium Business Consumer	3,977 3,196 \$ 16,031 30% 25% 25%	<u> </u>	15,365 29% 29% 24%	\$	30% 25% 24%	470	2%	
Consumer Consolidated net revenue Percentage of Total Net Revenue: arge Enterprise Public Small and Medium Business Consumer Consolidated Operating Income:	3,977 3,196 \$ 16,031 30% 25% 25%	<u> </u>	15,365 29% 29% 24%	\$	30% 25% 24%	470	270	
Consumer Consolidated net revenue Percentage of Total Net Revenue: Large Enterprise Public Small and Medium Business Consumer Consolidated Operating Income: Large Enterprise	3,977 3,196 \$ 16,031 30% 25% 25% 20%		15,365 29% 29% 24% 18%		30% 25% 24% 21%	470	270	
Consumer Consolidated net revenue Percentage of Total Net Revenue: Large Enterprise Public Small and Medium Business Consumer Consolidated Operating Income: Large Enterprise Public	3,977 3,196 \$ 16,031 30% 25% 25% 25% 20% \$ 461		15,365 29% 29% 24% 18% 441		30% 25% 24% 21% 502	470	270	
Consumer Consolidated net revenue Percentage of Total Net Revenue: Large Enterprise Public Small and Medium Business Consumer Consolidated Operating Income: Large Enterprise Public Small and Medium Business	3,977 3,196 \$ 16,031 30% 25% 20% \$ 461 327		15,365 29% 29% 24% 18% 441 463		30% 25% 24% 21% 502 366	470	270	
Consumer Consulidated net revenue Percentage of Total Net Revenue: Large Enterprise Public Small and Medium Business Consumer Consolidated Operating Income: Large Enterprise Public Small and Medium Business Consumer Segment operating income	3,977 3,196 \$ 16,031 30% 25% 25% 25% 20% \$ 461 327 412		15,365 29% 29% 24% 18% 441 463 386		30% 25% 24% 21% 502 366 450	470	270	
Consumer	3,977 3,196 \$ 16,031 30% 25% 25% 20% \$ 461 327 412 39 1,239 (96)		15,365 29% 24% 18% 441 463 386 76 1,366 (78)		30% 25% 24% 21% 502 366 450 69 1,387 (101)	470	270	
Consumer	3,977 3,196 \$ 16,031 30% 25% 25% 20% \$ 461 327 412 39 1,239 (96) (104)		29% 29% 24% 18% 441 463 386 76 1,366 (78) (100)		30% 25% 24% 21% 502 366 450 69 1,387 (101) (85)	470	276	
Percentage of Total Net Revenue: Large Enterprise Public Small and Medium Business Consumer Consolidated Operating Income: Large Enterprise Public Small and Medium Business Consumer Segment operating income Broad based long-term incentives	3,977 3,196 \$ 16,031 30% 25% 25% 20% \$ 461 327 412 39 1,239 (96)		15,365 29% 24% 18% 441 463 386 76 1,366 (78)		30% 25% 24% 21% 502 366 450 69 1,387 (101)	470	276	

Note: Percentage growth rates and ratios are calculated based on underlying data in thousands.

DELL INC. Condensed Consolidated Statement of Income and Related Financial Highlights (in millions, except per share data and percentages) (unaudited)

	Fiscal Y	% Growth Rates		
	February 3,	January 28,		
	2012	2011	Yr. to Yr.	
Net revenue				
Products	\$ 49,906	\$ 50,002	0%	
Services, including software related	12,165	11,492	6%	
Total net revenue	62,071	61,494	1%	
Cost of net revenue				
Products	39,689	42,068	(6%)	
Services, including software related	8,571	8,030	7%	
Total cost of net revenue	48,260	50,098	(4%)	
Gross margin	13,811	11,396	21%	
Operating expenses				
Selling, general and administrative	8,524	7,302	17%	
Research, development and engineering	856	661	30%	
Total operating expenses	9,380	7,963	18%	
Operating income	4,431	3,433	29%	
Interest and other, net (1)	(191)	(83)	(130%)	
Income before income taxes	4,240	3,350	27%	
Income tax provision	748	715	5%	
Net income	\$ 3,492	\$ 2,635	33%	
Earnings per share:				
Basic	\$ 1.90	\$ 1.36	40%	
Diluted	\$ 1.88	\$ 1.35	39%	
Weighted average shares outstanding:				
Basic	1,838	1,944	(5%)	
Diluted	1,853	1,955	(5%)	
Percentage of Total Net Revenue:				
Gross margin	. 22.3%	18.5%		
Selling, general and administrative	13.7%	11.9%		
Research and development	1.5%	1.0%		
Operating expenses	15.2%	12.9%		
Operating income Income before income taxes	7.1%	5.6% 5.4%		
Net income .	5.6%	4.3%		
Income tax rate	17.6%	21.3%		
<u>Net Revenue by Product Category:</u> Servers and Networking	\$ 8,336	\$ 7,609	10%	
Storage	\$ 8,330 1,943	2,295	(15%)	
Services	8,322	7,673	8%	
Software and Peripherals	. 10,222	10,261	0%	
Mobility	19,104	18,971	1%	
Desktop PCs Consolidated net revenue	\$ 62,071	14,685 \$ 61,494	(4%) 1%	
		ψ 01,404	170	
Percentage of Total Net Revenue:	100/	1001		
Servers and Networking Storage	13% 3%	12% 4%		
Storage Services	13%	4% 12%		
Software and Peripherals	. 17%	17%		
Mobility	31%	31%		
Desktop PCs	23%	24%		
Net Revenue by Global Segment:	· · · · · · · · ·			
Large Enterprise	\$ 18,457 16,548	\$ 17,813 16,851	4% (2%)	
Public Small and Medium Business	16,548 15,166	14,473	(2%) 5%	
Consumer	. 11,900	12,357	(4%)	
Consolidated net revenue	\$ 62,071	\$ 61,494	1%	
Percentage of Total Net Revenue:				
Large Enterprise	30%	29%		
Public	27%	27%		
Small and Medium Business	24%	24%		
Consumer	. 19%	20%		
Consolidated Operating Income:				
Large Enterprise	\$ 1,854	\$ 1,473		
	1,644	1,484		
	1,665	1,477		
Small and Medium Business	204			
Small and Medium Business Consumer	. 324	65		
Small and Medium Business Consumer Segment operating income .	5,487	4,499		
Small and Medium Business Consumer				
Small and Medium Business Consumer Segment operating income Broad based long-term incentives	5,487 (352)	4,499 (350)		
Broad based long-term incentives Amortization of intangible assets	5,487 (352) (391)	4,499 (350) (349)		

Note: Percentage growth rates and ratios are calculated based on underlying data in thousands.

⁽¹⁾ Interest and other, net for the fiscal year ended January 28, 2011 includes Dell's receipt of a \$72 million merger termination fee.

⁽²⁾ Other for the fiscal year ended January 28, 2011 includes amounts for the \$100 million settlement of the SEC investigation and a \$40 million settlement for a securities litigation matter.

DELL INC. Condensed Consolidated Statement of Financial Position and Related Financial Highlights (in millions, except for "Ratios")

(unaudited)

	Fel	bruary 3, 2012	October 28, 2011		Jar	uary 28, 2011
Assets:						
Current assets:						
Cash and cash equivalents	\$	13,852	\$	13,293	\$	13,913
Short-term investments		966		545		452
Accounts receivable, net		6,476		6,690		6,493
Short-term financing receivables, net		3,327		3,326		3,643
Inventories, net		1,404		1,397		1,301
Other current assets		3,423		3,005		3,219
Total current assets		29,448		28,256		29,021
Property, plant and equipment, net		2,124		2,123		1,953
Long-term investments		3,404		2,183		704
Long-term financing receivables, net		1,372		1,279		799
Goodwill		5,838		5,943		4,365
Purchased intangible assets, net		1,857		1,957		1,495
Other non-current assets		490		302		262
Total assets	\$	44,533	\$	42,043	\$	38,599
<u>Liabilities and Stockholders' Equity:</u> Current liabilities:						
Short-term debt	\$	2,867	\$	1,831	\$	851
Accounts payable	Ŧ	11,656	Ŧ	11,107		11,293
Accrued and other		3,934		3,816		4,181
Short-term deferred services revenue		3,544		3,465		3,158
Total current liabilities		22,001		20,219		19,483
Long-term debt		6,387		6,430		5,146
Long-term deferred services revenue		3,836		3,744		3,518
Other non-current liabilities		3,392		2,987		2,686
Total liabilities		35,616		33,380		30,833
Total stockholders' equity		8,917		8,663		7,766
Total liabilities and equity	\$	44,533	\$	42,043	\$	38,599
Ratios:						
Days of sales outstanding ⁽¹⁾		42		42		40
Days supply in inventory		11		11		9
Days in accounts payable		(89)		(84)		(82)
Cash conversion cycle		(36)		(31)		(33)
Average total revenue/unit (approximate)	\$	1,330	\$	1,390	\$	1,360

Note: Ratios are calculated based on underlying data in thousands.

⁽¹⁾ Days of sales outstanding ("DSO") is based on the ending net trade receivables and most recent quarterly revenue for each period. DSO includes the effect of product costs related to customer shipments not yet recognized as revenue that are classified in the other current assets. At February 3, 2012, October 28, 2011, and January 28, 2011, DSO and days of customer shipments not yet recognized were 39 and 3 days, 39 and 3 days, 37 and 3 days, respectively.

DELL INC. Condensed Consolidated Statements of Cash Flows

(in millions, unaudited)

		Three Months Ended		Fiscal Year Ended			nded	
	F	ebruary 3, 2012		uary 28, 2011		oruary 3, 2012	Jan	uary 28, 2011
Cash flows from operating activities:								
Net income	\$	5 764	\$	927	\$	3,492	\$	2,635
Adjustments to reconcile net income to net cash provided by								
operating activities:								
Depreciation and amortization		249		225		936		970
Stock-based compensation		101		107		362		332
Effects of exchange rate changes on monetary assets and								
liabilities denominated in foreign currencies		14		(27)		(5)		(4)
Provision for doubtful accounts - including financing receivables		67		83		234		382
Other		85		12		40		(19)
Changes in assets and liabilities, net of effects from acquisitions:								
Accounts receivable		137		(119)		(53)		(707)
Financing receivables		(210)		(250)		(372)		(709)
Inventories .		(6)		(7)		(52)		(248)
Other assets		(251)		(227)		(28)		516
Accounts payable		558		`24 [´]		327		(151)
Deferred services revenue		180		149		720		551
Accrued and other liabilities		149		586		(74)		421
Change in cash from operating activities	_	1,837		1,483		5,527		3,969
Cash flows from investing activities: Investments: Purchases		(2.227)		(174)		(4.656)		(1.260)
Maturities and sales		(2,237) 579		(174) 174		(4,656) 1,435		(1,360) 1,358
Capital expenditures		(165)		(160)		(675)		
Proceeds from sale of facility and land		(105)		(160)		(675)		(444) 18
		2		-		14		
Purchase of financing receivables		- 74		-		- 278		(430)
Collections on purchased financing receivables				49				69
Acquisition of business, net of cash received		2		(130)		(2,562)		(376)
Change in cash from investing activities		(1,745)		(241)		(6,166)		(1,165)
Cash flows from financing activities:		(507)		(000)		(0 747)		(000)
Repurchase of common stock		(537)		(200)		(2,717)		(800)
Issuance of common stock under employee plans		6		1		40		12
Issuance (repayment) of commercial paper (maturity 90 days or less), net		635		-		635		(176)
Proceeds from debt		733		515		4,050		3,069
Repayments of debt		(380)		(515)		(1,435)		(1,630)
Other		1		-		4		2
Change in cash from financing activities		458		(199)		577		477
Effect of exchange rate changes on cash and cash equivalents		9		(19)		1		(3)
Change in cash and cash equivalents		559		1,024		(61)		3,278
Cash and cash equivalents at beginning of period		13,293		12,889		13,913		10,635
Cash and cash equivalents at end of period	\$		\$	13,913	\$	13,852	\$	13,913
	—	.,	<u> </u>	-,		-,	,	-,

SUPPLEMENTAL NON-GAAP FINANCIAL MEASURES

The tables on the following pages set forth, for the periods indicated, a reconciliation of non-GAAP gross margin, non-GAAP operating expenses, non-GAAP operating income, non-GAAP net income, and non-GAAP earnings per share (collectively, the "non-GAAP financial measures") to the most comparable GAAP financial measures. These non-GAAP financial measures may not be directly comparable to similarly titled measures reported by other companies. See "Use of Non-GAAP Financial Measures" following the tables for additional information regarding Dell's reasons for including the non-GAAP financial measures and for material limitations with respect to the usefulness of these measures.

DELL INC. Reconciliation of Non-GAAP Financial Measures (in millions, except per share data and percentages) (unaudited)

		Three Months Ended				% Growth Rates			
		oruary 3, 2012		ober 28, 2011		uary 28, 2011	Sequential	Yr. to Yr.	
GAAP gross margin	\$	3,385	\$	3,469	\$	3,291	(2%)	3%	
Non-GAAP adjustments:									
Amortization of intangibles Severance and facility actions and acquisition-related		83 15		77 -		69 8			
Non-GAAP gross margin	\$	3,483	\$	3,546	\$	3,368	(2%)	3%	
GAAP operating expenses	\$	2,454	\$	2,327	\$	2,146	5%	14%	
Non-GAAP adjustments:									
Amortization of intangibles Severance and facility actions and acquisition-related		(21) (93)		(23) (46)		(16) (48)			
Non-GAAP operating expenses	\$	2,340	\$	2,258	\$	2,082	4%	12%	
GAAP operating income	\$	931	\$	1,142	\$	1,145	(18%)	(19%)	
Non-GAAP adjustments:									
Amortization of intangibles		104		100		85			
Severance and facility actions and acquisition-related Non-GAAP operating income	\$	108	\$	46	\$	56 1,286	(11%)	(11%)	
	Ψ	1,145	Ψ	1,200	Ψ	1,200	(1170)	(1170)	
GAAP net income	\$	764	\$	893	\$	927	(14%)	(18%)	
Non-GAAP adjustments:		40.4		400		05			
Amortization of intangibles Severance and facility actions and acquisition-related		104 108		100 46		85 56			
Aggregate adjustment for income taxes		(63)		(56)		(50)			
Non-GAAP net income	\$	913	\$	983	\$	1,018	(7%)	(10%)	
GAAP earnings per share - diluted	\$	0.43	\$	0.49	\$	0.48	(12%)	(10%)	
Non-GAAP adjustments per share - diluted	- e	0.08	\$	0.05	\$	0.05	(69/)	(49/)	
Non-GAAP earnings per share - diluted	\$	0.51	ð	0.54	φ	0.53	(6%)	(4%)	
Diluted WAS .		1,796		1,828		1,938			
Percentage of Total Net Revenue:									
GAAP gross margin		21.1%		22.6%		21.0%			
Non-GAAP adjustment		0.6%		0.5%		0.5%			
Non-GAAP gross margin		21.7%		23.1%		21.5%			
GAAP operating expenses		15.3%		15.2%		13.7%			
Non-GAAP adjustment Non-GAAP operating expenses		(0.7%) 14.6%		(0.5%) 14.7%		(0.4%) 13.3%			
Homoral operating expenses		14.0 /0		14.7 /0		10.0 %			
GAAP operating income		5.8%		7.4%		7.3%			
Non-GAAP adjustment Non-GAAP operating income		<u>1.3%</u> 7.1%		<u>1.0%</u> 8.4%		0.9%			
GAAP net income		4.8%		5.8%		5.9%			
Non-GAAP adjustment Non-GAAP net income		0.9%		0.6%		0.6%			
		2 70		20		2.2.70			

Note: Percentage growth rates and ratios are calculated based on underlying data in thousands.

DELL INC.

Reconciliation of Non-GAAP Financial Measures (in millions, except per share data and percentages)

(unaudited	\ \

		Fiscal Ye	% Growth Rates			
		oruary 3, 2012		uary 28, 2011	Yr. to Yr.	
GAAP gross margin	\$	13,811	\$	11,396	21%	
Non-GAAP adjustments:						
Amortization of intangibles		305		278		
Severance and facility actions and acquisition-related Non-GAAP gross margin	\$	49	\$	57 11.731	21%	
	Ψ	14,100	<u> </u>	11,701	2170	
GAAP operating expenses	\$	9,380	\$	7,963	18%	
Non-GAAP adjustments:						
Amortization of intangibles		(86)		(71)		
Severance and facility actions and acquisition-related Other ⁽¹⁾		(264)		(170) (140)		
Non-GAAP operating expenses		9,030	\$	7,582	19%	
	÷	0,000	<u> </u>	1,002	1070	
GAAP operating income	\$	4,431	\$	3,433	29%	
Non-GAAP adjustments:		201		240		
Amortization of intangibles Severance and facility actions and acquisition-related		391 313		349 227		
Other ⁽¹⁾		-		140		
Non-GAAP operating income	\$	5,135	\$	4,149	24%	
GAAP net income	\$	3,492	\$	2,635	33%	
Non-GAAP adjustments:						
Amortization of intangibles		391		349		
Severance and facility actions and acquisition-related		313		227		
Other ⁽¹⁾		- (244)		68 (173)		
Aggregate adjustment for income taxes Non-GAAP net income	\$	3,952	\$	3,106	27%	
	÷	0,002	<u> </u>	0,100	21,70	
GAAP earnings per share - diluted	\$	1.88	\$	1.35	39%	
Non-GAAP adjustments per share - diluted Non-GAAP earnings per share - diluted	\$	0.25	\$	0.24	34%	
Non-GAAP earnings per snare - unuted	þ	2.13	ð	1.59	34%	
Diluted WAS .		1,853		1,955		
Percentage of Total Net Revenue:						
GAAP gross margin		22.3%		18.5%		
Non-GAAP adjustment		0.5%		0.6%		
Ion-GAAP gross margin		22.8%		19.1%		
GAAP operating expenses		15.2%		12.9%		
Non-GAAP adjustment		(0.7%) 14.5%		(0.6%) 12.3%		
Ion-GAAP operating expenses						
GAAP operating income		7.1%		5.6%		
Non-GAAP adjustment Non-GAAP operating income		1.2% 8.3%		1.1% 6.7%		
GAAP net income		5.6%		4.3%		
Non-GAAP adjustment		0.8%		0.8%		

Note: Percentage growth rates and ratios are calculated based on underlying data in thousands.

⁽¹⁾ Other for the fiscal year ended January 28, 2011 includes amounts for the \$100 million settlement of the SEC investigation and a \$40 million settlement for a securities litigation matter, which are both recorded in operating expenses, offset by Dell's receipt of a \$72 million merger termination fee, which is recorded in Interest and Other, Net.

USE OF NON-GAAP FINANCIAL MEASURES

Dell uses non-GAAP financial measures to supplement the financial information presented on a GAAP basis. Dell believes that excluding certain items from Dell's GAAP results allows Dell's management to better understand Dell's consolidated financial performance from period to period and in relationship to the operating results of Dell's segments, as management does not believe that the excluded items are reflective of Dell's underlying operating performance. Dell also believes that excluding certain items from Dell's GAAP results allows Dell's management to better project Dell's future consolidated financial performance because Dell's forecasts are developed at a level of detail different from that used to prepare GAAP-based financial measures. Moreover, Dell believes these non-GAAP financial measures will provide investors with useful information to help them evaluate Dell's operating results by facilitating an enhanced understanding of Dell's operating performance, and enabling them to make more meaningful period to period comparisons. Non-GAAP projections for Fiscal 2013, which are forward looking non-GAAP financial measures, exclude acquisition-related charges, severance and facility action costs, and amortization of purchased intangible assets related to acquisitions, some of which Dell cannot forecast with certainty or accuracy due to their inherently indefinite and contingent nature, thereby preventing Dell from reconciling its projections to GAAP. The historical non-GAAP financial measures, as defined by Dell, represent the comparable GAAP measures adjusted to exclude these same items as well as amounts for the settlements related to the SEC investigation and a securities litigation matter, which were both incurred during the first quarter of Fiscal 2011, and a merger termination fee, which was received during the third quarter of Fiscal 2011. Dell provides more detail below regarding each of these items and our reasons for excluding them. In future fiscal periods, Dell expects that it may again exclude such items and may incur income and expenses similar to these excluded items. Accordingly, the exclusion of these items and other similar items in Dell's non-GAAP presentation should not be interpreted as implying that these items are non-recurring, infrequent, or unusual.

The non-GAAP financial measures for the periods indicated in the tables above reflect adjustments related to the following items:

• Severance and Facility Actions and Acquisition-related Costs - Severance and facility action costs are primarily related to facilities charges including accelerated depreciation and severance and benefits for employees terminated pursuant to cost synergies related to strategic acquisitions and actions taken as part of a comprehensive review of costs. Acquisition-related charges are expensed as incurred and consist primarily of retention payments, integration costs, and other costs. Retention payments include stock-based compensation and cash incentives awarded to employees, which are recognized over the vesting period. Integration costs primarily include IT costs related to the integration of IT systems and processes, costs related to the integration of employees, costs related to full-time employees who are working on the integration, and consulting expenses. Severance and facility actions and acquisition-related charges are inconsistent in amount and are significantly impacted by the timing and nature of these events. Therefore, although Dell may incur these types of expenses in the future, Dell believes eliminating these charges for purposes of calculating the non-GAAP financial measures facilitates a more meaningful evaluation of Dell's current operating performance and comparisons to Dell's past operating performance.

• *Amortization of Intangible Assets* - Amortization of purchased intangible assets consists primarily of amortization of customer relationships, acquired technology, non-compete covenants, and trade names purchased in connection with business acquisitions. Dell incurs charges relating to the amortization of these intangibles, and those charges are included in Dell's consolidated financial statements. Amortization charges for Dell's purchased intangible assets are inconsistent in amount and are significantly impacted by the timing and magnitude of Dell's acquisitions. Consequently, Dell excludes these charges for purposes of calculating the non-GAAP financial measures to facilitate a more meaningful evaluation of Dell's current operating performance and comparisons to Dell's past operating performance.

• Other Fees and Settlements - Dell also adjusts its GAAP results for certain fees and settlements. During the third quarter of Fiscal 2011, Dell received \$72 million from 3PAR inc ("3PAR") for 3PAR's termination of its merger agreement with Dell. For the first quarter of Fiscal 2011, Dell recorded a \$100 million settlement amount for the SEC investigation into certain of Dell's accounting and financial matters, which was initiated in 2005, and also incurred \$40 million for a securities litigation class action lawsuit that was filed against Dell during Fiscal 2007. Dell is excluding these fees and settlements from the operating results of Fiscal 2011 for the purpose of calculating the non-GAAP financial measures because it believes these settlements are outside Dell's ordinary course of business and do not contribute to a meaningful evaluation of Dell's current operating performance.

• The aggregate adjustment for income taxes is the estimated combined income tax effect for the adjustments mentioned above. The tax effects are determined based on the tax jurisdictions where the above items were incurred.

There are limitations to the use of non-GAAP financial measures. Dell's non-GAAP financial measures may not be comparable to similarly titled measures of other companies. Other companies, including companies in Dell's industry, may calculate the non-GAAP financial measures differently than Dell does, limiting the usefulness of those measures for comparative purposes. In addition, items such as amortization of purchased intangible assets represent the loss in value of intangible assets over time. The expense associated with this loss in value is not included in the non-GAAP financial measures and such measures, therefore, do not reflect the full economic effect of such loss. Further, items such as severance and facility action costs and acquisition expenses that are excluded from the non-GAAP financial measures can have a material impact on earnings. Dell's management compensates for the foregoing limitations by relying on Dell's GAAP results and using non-GAAP financial measures are not meant to be considered as indicators of performance in isolation from or as substitutes for gross margin, operating expenses, operating income, net income, and earnings per share prepared in accordance with GAAP and should be read only in conjunction with financial information presented on a GAAP basis. Dell provides detailed reconciliations of each historical non-GAAP financial measures to its most directly comparable GAAP measure within the financial information included with this press release and in other written materials that include such non-GAAP historical financial measures, and Dell encourages investors to review the reconciliations in conjunction with the presentation of any historical non-GAAP financial measures.