

Press Release

FOR IMMEDIATE RELEASE

CONTACT: Robert van der Meulen Gartner +44 1784 267 738 rob.vandermeulen@gartner.com

Gartner Says Worldwide PC Shipments in the First Quarter of 2013 Drop to Lowest Levels Since Second Quarter of 2009

All Regions Experienced a Decline in PC Shipments in First Quarter of 2013

EMEA Saw Sharpest Decline in Shipments Since Gartner Records Began

STAMFORD, Conn., 10 April, 2013 — Worldwide PC shipments totalled 79.2 million units in the first quarter of 2013, an 11.2 per cent decline from the first quarter of 2012, according to preliminary results by Gartner, Inc. Global PC shipments went below 80 million units for the first time since the second quarter of 2009. All regions showed a decrease in shipments, with the EMEA region experiencing the steepest decline.

"In the first quarter of 2013, it was the fourth consecutive quarter that showed a drop in worldwide PC shipments," said Mikako Kitagawa, principal analyst at Gartner. "Consumers are migrating content consumption from PCs to other connected devices, such as tablets and smartphones. Even emerging markets, where PC penetration is low, are not expected to be a strong growth area for PC vendors.

"Unlike the consumer PC segment, the professional PC market, which accounts for about half of overall PC shipments, has seen growth, driven by continuing PC refreshes. Despite the fact that some regions already passed the peak of PC refresh, overall professional PC demand continued to grow."

HP and Lenovo were in a virtual tie for the top position in the first quarter of 2013 (see Table 1). HP had a very challenging quarter, as it recorded its worst shipment decline since the acquisition of Compaq in 2003. HP's consumer business negatively affected its overall shipment volume, but its professional business was also under attack by competitors.

	1Q13	1Q13 Market	1Q12	1Q12 Market	1Q12-1Q13
Company	Shipments	Share (%)	Shipments	Share (%)	Growth (%)
HP	11,687,778	14.8	15,301,906	17.2	-23.6
Lenovo	11,666,400	14.7	11,652,664	13.1	0.1
Dell	8,734,892	11.0	9,838,121	11.0	-11.2
Acer Group	6,843,184	8.6	9,582,046	10.9	-29.3
Asus	5,360,470	6.8	5,552,329	6.2	-3.5
Others	34,914,286	44.1	37,170,712	41.7	-6.1
Total	79,207,010	100.0	89,197,778	100.0	-11.2

Table 1 Preliminary Worldwide PC Vendor Unit Shipment Estimates for 1013 (Units)

Note: Data includes desk-based PCs and mobile PCs, including mini-notebooks but not media tablets such as the iPad. Source: Gartner (April 2013)

Lenovo's worldwide PC shipments were flat compared with a year ago. While its shipment growth rate exceeded the overall industry average, it was Lenovo's slowest growth since the first quarter of 2009. The

slowdown was attributed to a shipment decline in Asia/Pacific, where more than 50 per cent of Lenovo's PCs were shipped.

Dell also had a challenging quarter, registering a shipment decline in all regions except Japan. In Gartner's preliminary view, Dell's shipment growth in Japan was boosted by moderate demand, driven by a corporate refresh. Dell's discussions about a possible leveraged buyout impacted shipments, as competitors aggressively attacked Dell's position in the professional market.

In the US market, PC shipments totalled 14.2 million units in the first quarter of 2013, a 9.6 per cent decline from the first quarter of 2012 (see Table 2). It marked a record of six consecutive quarters of shipment declines.

"Although the overall economy had some upward momentum, it did not help buoy PC growth, suggesting the economic recovery is having little impact on PC market conditions," Ms Kitagawa said. "Similar to other mature markets, the US will see the installed base of consumer PCs decrease going forward. This is because many of these systems will not be replaced with PCs; they will be displaced by other devices, or simply retired."

Apple and Lenovo were the only vendors among the top five in the US to experience PC shipment growth in the first quarter of 2013. HP held onto the top position, accounting for 24.2 per cent of PC shipments in the US; however, its shipments declined 23.3 per cent from the first quarter of 2012.

	1Q13	1Q13 Market	1Q12	1Q12 Market	1Q12-1Q13
Company	Shipments	Share (%)	Shipments	Share (%)	Growth (%)
HP	3,447,894	24.2	4,493,572	28.5	-23.3
Dell	2,956,661	20.8	3,459,925	22.0	-14.5
Apple	1,650,012	11.6	1,535,951	9.8	7.4
Toshiba	1,278,883	9.0	1,349,900	8.6	-5.3
Lenovo	1,265,902	8.9	1,112,582	7.1	13.8
Others	3,623,468	25.5	3,788,927	24.1	-4.4
Total	14,222,820	100.0	15,740,856	100.0	-9.6

Table 2 Preliminary US PC Vendor Unit Shipment Estimates for 1Q13 (Units)

Note: Data includes desk-based PCs and mobile PCs, including mini-notebooks but not media tablets such as the iPad. Source: Gartner (April 2013)

EMEA suffered its third consecutive quarter of PC shipment decline in the first three months of 2013. This decline was the steepest recorded since Gartner began publishing quarterly PC market share statistics.

"The EMEA PC market continued to face challenges in the first quarter of 2013. Notably, it suffered from a fundamental shift in the role of PCs in the consumer market," said Isabelle Durand, principal research analyst at Gartner. "Consumers' content consumption was — and still is — moving from PCs to other types of connected devices. Even in Central and Eastern Europe and the Middle East and Africa, where PC penetration is low, growth in PC shipments was down as first-time device buyers chose other devices."

Demand for Ultramobiles remained slow as prices were still relatively high. New models with more aggressive prices will reach the market only in the second half of 2013, with the introduction of Intel's "Haswell" processor.

"Touchscreen-based Ultramobiles offer PC manufacturers an opportunity to recover market share from media tablets, but Windows 8 PCs with touchscreens accounted for only a small percentage of consumer PC shipments in the first quarter of 2013," said Ms Durand. "The majority of consumers remain unwilling to

pay the price premium for touchscreen capabilities on PCs at this stage. But, even so, touchscreens and Windows 8 will represent key opportunities for PC manufacturers in the second half of 2013."

HP retained the lead in the first quarter of 2013, but it faced challenges in both consumer and professional markets (see Table 2). Acer secured second place but recorded a steep shipment decline, with most of the drop resulting from the shift in its portfolio from netbooks to Android-based media tablets.

Lenovo was the only top-five vendor to achieve shipment growth. It claimed third place as its aggressive pricing strategy in consumer and professional markets paid off. Dell maintained its market share year-overyear, declining in line with the overall market. Asus's PC shipments fell as it ceased netbook shipments and uptake of its Ultramobiles remained slow.

11.0

9.0

8.6

42.2

100.0

2,307,299

2.482.425

2.449.660

10,898,853

27,740,674

Table 3

Lenovo

Dell

Asus

Total

Others

Preliminary EMEA PC Vendor Unit Shipment Estimates for 1Q13 (Units)								
	1Q13	1Q13 Market	1Q12	1Q12 Market				
Company	Shipments	Share (%)	Shipments	Share (%)				
HP	3,901,380	16.7	5,763,921	20.8				
Acer	2,912,783	12.5	3,838,516	13.9				

Note: Data includes desk-based PCs and mobile PCs, including mini-notebooks but not media tablets such as the iPad. Source: Gartner (April 2013)

2,563,504

2.086.620

2,004,076

9,823,978

23,292,341

In Asia/Pacific, PC shipments totalled 27.6 million units in the first quarter of 2013, a 10.3 per cent decline from the first quarter of 2012. This region also experienced its strongest decline since Gartner began tracking PC shipments. Asia/Pacific buyers remained cautious in spending amid a fragile economic environment. Both China and India experienced year-on-year shipment declines.

These results are preliminary. Final statistics will be available soon to clients of Gartner's PC Quarterly Statistics Worldwide by Region programme. This programme offers a comprehensive and timely picture of the worldwide PC market, allowing product planning, distribution, marketing and sales organisations to keep abreast of key issues and their future implications around the globe. Additional research can be found on Gartner's Computing Hardware section on Gartner's web site at http://www.gartner.com/it/products/research/asset_129157_2395.jsp.

About Gartner

Gartner, Inc. (NYSE: IT) is the world's leading information technology research and advisory company. Gartner delivers the technology-related insight necessary for its clients to make the right decisions, every day. From CIOs and senior IT leaders in corporations and government agencies, to business leaders in high-tech and telecom enterprises and professional services firms, to technology investors, Gartner is a valuable partner in over 13,000 distinct organizations. Through the resources of Gartner Research, Gartner Executive Programs, Gartner Consulting and Gartner Events, Gartner works with every client to research, analyze and interpret the business of IT within the context of their individual role. Founded in 1979, Gartner is headquartered in Stamford, Connecticut, USA, and has 5,500 associates, including 1,400 research analysts and consultants, and clients in 85 countries. For more information, visit www.gartner.com.

###

1Q12-1Q13

Growth (%)

8.3

9.0

8.8

39.3

100.0

-32.3

-24.1

11.1

-15.9

-18.2

-9.9

-16.0