

Hearing Utility's call to learn from telco*How to meet the demand for real-time charging and billing in the Utilities sector*

Paderborn (Germany), 20 December 2011: Leading analysts predict that Utilities will be increasingly depending on leading charging and billing vendors' real-time capabilities, slowly embracing these sophisticated systems. The solutions from vendors experienced in handling charging, rating and billing for telecoms operators are able to saturate Utilities demand for real-time capabilities while being able to handle large data volumes. With Orga Systems' Dynamic Energy Solution – OS.Energy – real-time data processing, dynamic tariff management and close customer interaction can be delivered to Utilities' smart metering and CIS infrastructure.

Benefitting from real-time charging and billing

Orga Systems solution enables Utilities to become more customer-centric and segment their customers more granularly, so that services and tariffs can be tailored not just to groups of users but even to individuals. Smart metering and real-time billing as well as new customer interaction capabilities are essential and will unlock new revenue streams. Utility companies will benefit from reduction in peak loads, new options in managing high generation costs while increasing customer experience. Orga Systems offers new services such as prepaid, cost control and budgeting to customers while bringing real-time customer experience, flexibility and transparency into play to help consumers make the right decisions.

Orga Systems' field-proven solutions bring profitable new business models to Utilities

Orga Systems understands challenges Utilities are facing and meets the needs by fulfilling highest performance requirements, its OS.Energy being a key enabler for profitable Smart Grid business cases. The configurable billing framework provides end-to-end billing processes for invoicing, payment and collection handling, having the ability to cater for the data volumes that even the largest utilities are expecting from their smart meter deployments.
