Gartner

Press Release

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Gartner Predicts 30 Per Cent of Businesses Will Be Monetising Their Information Assets Directly by 2016

Analysts to Discuss Big Data at Gartner Business Intelligence & Analytics Summit 2013, 5-7 February and Gartner Master Data Management Summit 2013, 7-8 February, Barcelona

Egham, UK, 10 January, 2013 — The financial demands of storing and managing big data will lead 30 per cent of businesses to directly or indirectly monetise their information assets by trading, bartering or outright selling them by 2016, according to Gartner, Inc. Many enterprises are starting to appreciate the real market value that their harvested information assets have within their own industries or beyond. However, the lack of expertise in handling big data and developing information products will create an opportunity for the growth of specialist intermediaries, acting as information brokers or resellers.

"The need to justify the expense of accumulating and managing huge volumes of data has led many organisations to consider monetising or productising their information assets," said Doug Laney, research vice president at Gartner. "For example, several retailers are already generating millions of dollars per year in incremental revenue by placing online their point-of-sale and other data for business partners to subscribe to. Other individuals have launched ventures packaging and reselling publicly available data, or using it to launch new information-based products — such as in the insurance and financial markets."

Since many businesses are ill-equipped to develop and introduce information-based products, "information resellers" will arise to help organisations develop and execute information asset monetisation strategies. Gartner anticipates the appearance of "information product managers" to lead these efforts internally.

The new opportunities for significant information-borne income will lead makers of web-connected products to ensure their offerings collect as much usage, location and system data as possible. To assist in these efforts, Gartner, as part of its "infonomics" research, has developed valuation models that help organizations gauge the potential and realized economic value of their information assets.

"Consumers and businesses must recognise that their personal usage, location, profile and activity data has a tangible market value. They should guard it and ensure that when they do share it they receive ample services, products or cash for it," said Mr Laney. "Businesses monetising information assets need to be sensitive to the reputational risk of public backlash against such practices, that may in turn lead to a tighter regulatory environment." Recently, for example, the Federal Trade Commission issued subpoenas to major information brokers to disclose how they collect, use and protect personal information.

One issue arising from the trend toward monetising information assets is that traditional database management system and business intelligence products and implementations are not well-suited to sharing data in a subscription-based manner. The implication is that new forms of the technology are emerging — focusing on cloud-based implementations that enable subscriber-based access and restricted access to segments of data. "A nascent crop of shared information hosting services already complements established syndicated data providers, and most vendors have taken steps to cloud-enable their technologies," concluded Mr Laney.

Additional information and analysis, on how businesses can monetise their information assets while navigating the potential hurdles, will be discussed at the co-located Gartner Business Information & Analytics Summit 2013 (5-7 February) and Gartner Master Data Management Summit 2013 in Barcelona, Spain. Members of the press can register for these Summits by contacting Rob van der Meulen at rob.vandermeulen@gartner.com.

Information from the Gartner Business Information & Analytics Summit 2013 will be shared on Twitter at http://twitter.com/Gartner_inc using #GartnerBI.

Information from the Gartner Master Data Management Summit 2013 will be shared on Twitter at http://twitter.com/Gartner_inc using #GartnerMDM.

About Gartner Business Intelligence & Analytics Summit 2013

The Gartner Business Intelligence (BI) & Analytics Summit is specifically designed to drive organisations toward analytics excellence, by exploring the latest trends in BI and analytics and examining how the two disciplines relate to one another. Gartner analysts will discuss how the Nexus of Forces will impact BI and analytics, and share best practices for developing and managing successful mobile BI, analytics and master data management initiatives. More information is available at http://www.gartner.com/technology/summits/emea/business-intelligence/?ref=g-homelink.

About Gartner Master Data Management Summit 2013

The Gartner Master Data Management (MDM) Summit is specifically designed to drive organisations of all MDM maturity levels toward realising these benefits: from those just getting started with MDM, to those looking to move up the maturity curve, to those seeking advanced insight on the future of master data. At the Summit, Gartner analysts will help organisations establish a solid justification for MDM and identify where and how MDM can increase service levels, drive growth and fuel transformation in the organisation. Additional details are available at http://www.gartner.com/technology/summits/emea/data-management/?ref=g_homelink.

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