

Teraport supports LEWA in the optimization of sales and service processes

Leonberg, Germany 27.09.2007 – Teraport GmbH, a Company belonging to caatoosee ag, has implemented Citrix Presentation Server 4.5 at the LEWA Group. It is now possible for all LEWA employees to work with the standard applications without a special client installation, independent of their respective locations. In combination with the Citrix WEB Browser, applications such as SAP, the PDM system, MS Office, or even LEWA-specific technical systems can now be utilized centrally.

External access was the main reason for the Citrix implementation. LEWA employees frequently work in sensitive areas, such as on oil production platforms. In many cases it is not possible to access information with one's own terminal equipment. In the words of Dr. Achim Lamatsch, CIO at LEWA GmbH : "It is now possible to access the required information from the LEWA network at any given time with the PCs provided on location. By being able to access e-mails, engineering drawings and datasheets at any time, we can now obtain the information we urgently require to solve problems on-site significantly faster and more efficiently."

Secure access via Citrix Secure Gateway

The Citrix Secure Gateway was installed additionally to ensure secure access. This allows LEWA employees and partners to access applications from all PCs which have the requisite Internet access, JAVA and SSL. The SSL encryption employed is established via a VeriSign certificate which is automatically accepted by the clients.

"We selected Teraport to be our implementation partner as their offer thoroughly convinced us in respect of price and performance. To this can be added the very positive experience we have had with IT projects which have been realized by Teraport for us in the past. Teraport has executed this project yet again in an extremely professional and competent manner, and below the set timeframe and budget." With these words Markus Herrmann, Project Manager at LEWA, expressed himself extremely satisfied with the result of this project.

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About Teraport

Teraport GmbH is a Company belonging to caatoosee ag (bond number: A0EPUK). The Company's Headquarters are located in Leonberg on the outskirts of Stuttgart. As an independent Consulting and Service Company in the field of IT services and engineering, Teraport offers all-encompassing solutions and comprehensive services for the operation of complex IT environments, digital product development and the optimization of commercial business processes (www.teraport.de).

About LEWA

For more than 50 years LEWA has been setting the technical standards for high-precision metering pumps, high-performance process diaphragm pumps and complete metering systems and units. All over the world, LEWA is seen as being one of the established leaders in the field of fluid metering and mixing, and in high-pressure pump technology; especially under critical conditions.

LEWA pumps and systems cover an extremely broad spectrum: They solve metering and process tasks under high to extreme pressures, as, for example, when employed in the gas and oil industries, chemical, plastics, food and pharmaceutical/cosmetic industries, or in specialized applications such as in the field of environmental engineering. Complementary commercial products, customized pump attachments and system components for control technology and control engineering round-off the LEWA Group's range of products and services.

LEWA's core expertise also includes the many long years of experience in international project management: LEWA maintains a global network of sales partners, own manufacturing facilities and subsidiaries, as well as joint ventures. Globally LEWA is hence represented on every continent and in over 60 countries.

The overall maxim is: To offer Clients specifically customized solutions for their applications (Engineered Pumping Solutions). The main focus of these solutions being on comprehensive consulting, first-class service, system-orientated thinking and an economically sound process.

LEWA, with its Registered Office in Leonberg and a total of over 600 employees worldwide, achieves a turnover of approximately 100 million Euros per annum.

(www.lewa.com)